Happy Easter from Local 18

"Quality is never an accident; it is always the result of high intention, sincere effort, intelligent direction and skillful execution; it represents the wise choice of many alternatives, the cumulative experience of many masters of craftsmanship. Quality also marks the search for an ideal after necessity has been satisfied and mere usefulness achieved."

Brothers and Sisters, I've found that there is some debate over this quote and whose words they actually are, but none the less I find great meaning in it. I have no doubt that all of us, no matter which department we work in, have at some point ran into the work of others that was subpar. In my short time in this trade I have seen quite a few embarrassing jobs that left me wondering "why did they do it like that?" I am by no means an expert but I believe we all know right from wrong. Just because it's something that no one will ever see doesn't mean that our standard of quality should be lowered.

There could be a few reasons behind some of these deficient attempts such as lack of parts or materials, time constraints put upon us by the office, lack of proper tools, or even lack of knowledge. All of which, at times, could be legitimate reasons but excuses such as "can't see it from my house", "good enough for government work", and "not my elevator" are the types of attitudes that could help lead to the down fall of our trade. We must remember that we are union craftsman. We must show our companies why we command the wages and benefits we receive. We should not allow the almighty dollar to be a controlling factor in regards to some of these issues and we as Brothers and Sisters must stand together to set an expectation of quality with our companies. If we all share in a commitment to preform quality work at all times, we will in turn force our companies to provide us with the resources, whether that's time, materials, or equipment we need to produce a product that is of the highest standard.

Often times taking shortcuts while preforming a task results in a poor quality product that not only effects the safety of ourselves but also that of the public. We should always ask ourselves, "is this an elevator I would want my family to ride?" At times the easiest solution to a job may not always be the best, but in the end if we have pride in our work the end result will be a product of superior quality.

"People forget how fast you did a job- but they remember how well you did it."

-Howard W. Newton

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